# C V JOEL HÄGVALL



#### PERSONAL INFORMATION

Name: Joel Hägvall born: 2000-06-02

Address: Norra Stationsgatan 99 lgh 1723, 11364 Stockholm

Mobile: 070-854 91 86

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Family: mom, dad and sister Moa 27 years old.

#### **PROFILE**

Social, trust worthy problem solver that loves learning new things, takes responsibility and wants to improve everyday. Structuring my work flow and is flexible when needed. Independent but also love working in teams.

### **EDUCATION**

Bachelor's Programme in Computer and Systems Sciences, 180 credits

Stockholm University 2021 - 2024

High School, Social Science-programme with Social Science focus Tibble Gymnasium, Täby 2016 - 2019

# **EXPERIENCE**

**Software Developer, Scania,** sep 2024 - now.

Vice Head of Marketing, Systemvetardagen, sep 2023 - march 2024. Lead and developed marketing initiatives, handled collaborative relationships, and was responsible for marketing strategies and team management for a job fair with over 3,000 visitors.

**R&D Summer Intern, Ericsson,** june 2023 - august 2023. Developed a program in Python for the Radio and Performance Verification Team (remote control of turntable), as well as handled Java-related bug fixes and issues.

**Customer Support Agent, Instabox**, may 2022 - may 2023. Assisting customers over telephone, text messages and email with questions regarding their orders, deliveries and tech-related troubleshooting.

Customer Support Agent, Nudient, april 2021 - january 2022. Provided customer support and assisted customers with questions regarding orders, products, deliveries, returns and payments. Communicated with warehouse, payment providers and various logistics partners.

**Ambulatory receptionist, KFX HR-Partner,** june 2019 - may 2020. Work in reception at different companies with varieties of tasks such

as switchboard, taking care of the reception/premises, interacting with customers, orders of material, post office-management, mail and other administration.

Coworker kitchen/premises, McDonald's Kungsgatan, june - july 2018.

Work in the kitchen, dining area and the surrounding premises.

App development, 3 weeks summer 2017

Developed an app using OutSystems low-code platform for events which can be used in queues to concerts. Administrating and monitoring the queue - registration, queue number and interactive chats with push notifications of important information to ensure fair spots when doors open.

Web designer, urb-it in Stockholm, 3 weeks summer 2016 Design of webshop using WordPress with new concept of multiple choice when ordering in the same department and category. The idea of the company: home delivery within 1 hour with the choice to simultaneous return at the time.

Care assistant, Retirement home Väsbygården, Vallentuna. 3 weeks summer 2016

Preparation of meals. Helped with daily walks and other social contexts.

Administrator, Karolinska institutet, Solna Job experience in school 2015

Preparation of materials for students, administration of course surveys and absence statistics.

Bookstore assistant, Science-fiction bokhandeln Gamla stan. Job experience in school 2015

Delivery and product management, price marking, stock and storage management.

**Coworker, Café String Södermalm.** Job experience in school 2014 Easy cooking, responsible for furniture, doing dishes.

### **TECHNICAL SKILLS:**

Git Version control system Java High-level prog. language **Pvthon** High-level prog. language JÚnit Unit-testing - Java **Jenkins** Automated testing - Java Tkinter Package in Python Flutter Framework High-level prog. language Dart HyperText Markup Language HTML Cascading Style Sheets CSS Programming language JavaScript Wordpress **CMS** Polopoly Web publishing HTML Markup language Cascading Style Sheets **CSS Javascript** Programming language **PHP** Server scripting language MySQL Database management Outsystems Low-code platform

## **RELEVANT COURSES**

Web Development II, 7.5 credits, Spring term 2024. Stockholm University

**Web Development I, 7.5 credits**, Autumn term 2023. Stockholm University

**Programming 2, 7.5 credits,** Spring term 2022. Stockholm University

**Programming 1, 7.5 credits**, Autumn term 2021. Stockholm University

**Introduction to programming in Python, 7.5 credits**, Autumn term 2020. University of Borås

# **LANGUAGES**

Swedish - Native language
English - Very good competence in speech and writing.
German - Basic competence in speech and writing.

# **DRIVER'S LICENSE**

Driver's license (type B) since november 2019.

#### **FREE TIME**

Interested in IT, Apple products, likes concerts and running. Huge interest of music and watching movies.

## **REFERENCES**

I have good references. Providing on request.